The Presbyterian Panel Listening to Presbyterians



REPOR

Disabilities Issues

The May 2004 Survey

Table of Contents

OVERVIEW	i
HIGHLIGHTS	iii
ACCESSIBILITY OF FACILITIES	1
The Sanctuary	1
Other Facilities	1
Specific Features	1
Recent Changes	2
Accessibility of Congregations by Membership Size	2
Accessibility of Congregations by Year of Founding	3
PROGRAMS AND PARTICIPATION	
Programs Involving Persons with Disabilities	
Facilities and Programs: Effects on Participation	4
Ministries with the Hard of Hearing	4
Staff and Lay Leaders with Disabilities	4
Making Programs More Welcoming	
How Congregations That Have Elders with Disabilities Differ from Those That Don't	
Familiarity with Presbyterian Resources	6
Persons with Disabilities in the Congregation	6
OPINIONS ON DISABILITIES ISSUES	7
Evaluating Congregational Efforts	
Extent of Inclusion	
Impediments to Full Inclusion	7
Personal Views	
Presbyteries and Disabilities	
National PC(USA) Issues	8
DISABILITIES AMONG PANELISTS AND FAMILY MEMBERS	
Panelists with Disabilities	
Family Members with Disabilities	9
COMPARISONS WITH 1993 SURVEY	
Changes and Continuities in Accessibility	10
DATA APPENDIX	A-1

RESEARCH SERVICES A Ministry of the General Assembly Council

Presbyterian Church (U.S.A.) 100 Witherspoon Street Louisville, KY 40202

OVERVIEW

What is the Presbyterian Panel?

The Presbyterian Panel consists of three nationally representative samples of groups affiliated with the Presbyterian Church (U.S.A.): members, elders (lay leaders) currently on session, and ordained ministers. (The session is the governing body in Presbyterian congregations.) For analysis, ministers are split into two groups based on current call: *pastors*, serving in a congregation, and *specialized clergy*, serving elsewhere. New samples are drawn every three years. Panel surveys are conducted quarterly, primarily by mail, but with an online completion option.

For more information on methods used to draw the samples, see the technical appendix in the *Background Report* for the 2003-2005 Presbyterian Panel (see next page for Web availability and ordering information).

The Panel is maintained and directed by the office of Research Services of the Presbyterian Church (U.S.A.). The first Panel was created in 1973 to provide a means for informing leaders of the opinions and activities of the rank and file across the church. Survey topics and questions are usually developed at the request of, and in consultation with, staff or elected members of national church entities. However, ultimate decisions on content and the disposition of Panel data are those of Research Services. Standards developed by the American Association of Public Opinion Research guide Panel surveys.

This Survey

These pages summarize major findings from the eighth survey completed by the 2003-2005 Panel. The first half uses text and graphics to highlight important and useful findings. A data appendix follows with comparative tables that display the percentage distribution of responses to every question for each of the four Panel groups.

Questionnaires were mailed May 25, 2004. Non-responders were sent a postcard reminder June 16. Returns were accepted through early August 2004. Response rates for this survey are: members, 40%; elders, 51%; ministers, 56%. Panelists had the option to complete the survey on the Web, and 12% of responding members, 14% of responding elders, 17% of responding pastors, and 25% of responding specialized clergy did so.

Results are subject to sampling and other errors. As a general rule, differences of less than 8% are not statistically meaningful.

Some analyses in this report use information on congregational size and year of founding, taken from congregational records maintained by the Office of the General Assembly. Other analyses use data from the November 1993 Panel survey, *Disabilities Issues*. (See the next page for Web availability and ordering information.)

A Note on Terminology

In this report, the term *median* refers to the middle number in an ordered distribution. For example, the median age for a group of people aged 12, 21, 28, 35, and 64 years would be 28 years. The term *mean* refers to the arithmetic average of values in a distribution; in the example, the mean age would be calculated as (12+21+28+35+64)/5, or 32 years.

Suggested Citation

Research Services, Presbyterian Church (U.S.A.). Disabilities Issues: The Report of the May 2004 Presbyterian Panel Survey. Louisville, KY, 2007.

Author Note

John P. Marcum, Administrator of the Presbyterian Panel, developed the questions and wrote this report, with assistance from the other staff members of the office of Research Services.

Staff of Research Service

Keith M. Wulff, Coordinator; Deborah Bruce; Charlene Briggs; Perry Chang; John Marcum; Jamie McCulloch; Christy Riggs; Ida Smith-Williams.

Sponsor

The survey topic was requested by the Task Force on Serious Mental Illness of the Advisory Committee on Social Witness Policy, Presbyterian Church (U.S.A.), and the questions were written in collaboration with its members and with ACSWP staff members. For more information on the task force, contact Belinda Curry (888-728-7228 ext. 5813; bcurry@ctr.pcusa.org). For more information on disabilities issues in the PC(USA), contact Nancy Troy (888-728-7228 ext. 5794; ntroy@ctr.pcusa.org).

Additional Copies

Additional copies of this *Report* may be purchased for \$10 from Presbyterian Distribution Services (PDS)—call 800-524-2612 and request item #02056-04283. This *Report* is available for free download in Adobe Acrobat format; go to www.pcusa.org/research/panel/index.htm#2004 and click on the appropriate link. Copies of a four-page *Summary* of results are available for \$2 each directly from Research Services, or for free download from the same Web site. Call for information on quantity discounts on printed copies of either this *Report* or its *Summary* (888-728-7228 ext. 2040).

Background Report

The *Background Report for the 2003-2005 Presbyterian Panel* is available for free download in Adobe Acrobat format on the Web (www.pcusa.org/research/panel/reports/2003_05_full_bgrndreport.pdf), or may be purchased for \$10 from Presbyterian Distribution Services (PDS)—call 800-524-2612 and request item #65100-03276.

November 1993 Report

The November 1993 Panel Report *Disabilities Issues* (used for comparisons on page 10) is available for free download in Adobe Acrobat format on the Web (www.pcusa.org/research/panel/reports/1193_full_report.pdf), or may be purchased for \$10 from PDS—call 800-524-2612 and request item #70-360-94-201.

Panel on the Web

A catalogue of Panel topics, and *Summaries* and *Reports* of surveys since 1993, are available on-line at the Presbyterian Church (U.S.A.) Web site: www.pcusa.org/research/panel/index. A catalog of all surveys since the first Panel was created in 1973 is available here: www.pcusa.org/research/panel/catalog.htm.

Interested in Learning More about Your Congregation?

✓ 10-Year Trend Report for Congregations—available for free: www.pcusa.org/tenyeartrends.

Research Services can help you conduct a congregational survey to learn more about your worshipers and identify your congregation's strengths. Call 1-888-728-7228 ext. 2040 and ask about the U.S. Congregational Life Survey or visit: www.USCongregations.org.

HIGHLIGHTS

- ✓ The vast majority of congregations have a sanctuary, fellowship hall, offices, and restrooms that are fully accessible to persons with disabilities. Few, however, have fully accessible chancels or choir lofts. (p. 1)
- ✓ Other widespread features in Presbyterian congregations include handicapped parking spaces, curb cuts for wheelchairs, a sound system for those who are hard of hearing, and large print hymnals. (p. 1)
- ✓ Majorities of elders and pastors report that their congregations have taken steps in the previous three years to make part of the church facilities more accessible. (p. 2)
- ✓ Accessibility of church facilities is positively related to congregational size, so that those with more members tend to have greater accessibility than those with fewer members. (p. 2)
- ✓ Age of congregation is negatively related to the accessibility of church facilities, with more of those founded recently having fully accessible facilities than is true for those founded further in the past. (p. 3)
- ✓ A third of pastors can recall at least one member who does not participate in worship or some other church event because the relevant facilities are not easily accessible. (p. 4)
- ✓ Very few congregations have sign language interpreters for the deaf. The most common ministry with the hard of hearing, reported by almost half of panelists, is providing communication aids for worship. (p. 4)
- \checkmark Few congregations have had a pastor or other staff member with a disability in the prior three years. (p. 4)
- ✓ When compared to other congregations, more of those that have one or more elders on session with a disability have taken actions in the previous three years to make various programs more accessible. (p. 5)
- ✓ Most panelists know of the *Book of Order* provision requiring governing bodies to become more inclusive of persons with disabilities, but many fewer are familiar with PC(USA) resources on disabilities issues. (p. 6)
- ✓ Majorities agree that their congregations have done a better job of making facilities accessible to persons with disabilities than making programs inclusive of persons with disabilities. Nevertheless, majorities believe that persons with disabilities are included to the full extent or a great extent in the life of their congregation. (p. 7)
- ✓ Few believe that either their congregation's facilities or the attitudes of their members are a major impediment to the participation of persons with disabilities. (p. 7)
- ✓ Almost half of laity and majorities of ministers report that the full inclusion of persons with disabilities in their congregation is "very important" to them personally. (p. 8)
- ✓ Large majorities want presbytery meetings to be fully inclusive of persons with disabilities, but less than half believe that persons with disabilities are welcome to the full extent in activities of their presbytery. (p. 8)
- ✓ One in six members and around one in ten elders and ministers have at least one disability. The most common types among laity involve hearing and mobility, while among ministers the most common types involve learning disabilities, hearing impairments, and mental illness. (p. 9)
- ✓ Comparisons with a 1993 survey show that in 2004 congregations provide greater accessibility in most parts of their facilities than was true a decade before. (p. 10)
- ✓ The percentage of congregations having a deacon or elder with a disability was 39% in both 1993 and 2004. (p. 10)

The Sanctuary

- ✓ Most panelists report that in "the main seating area" of their sanctuary "all is accessible" "to people who have difficulty walking or who use a wheelchair" (members, 75%; elders, 72%; pastors, 77%).
- ✓ A third of laity and a quarter of pastors report that all of their chancel is accessible. Even fewer report that all of the "choir loft/choir seating area" is accessible (members, 13%; elders, 12%; pastors, 16%).

Other Facilities

- ✓ Majorities respond "all is accessible" in the fellowship hall (members, 84%; elders, 81%; pastors, 84%), kitchen (77%; 73%; 78%), church offices (71%; 71%; 72%), and church school and Christian education classrooms (60%; 56%; 55%).
- ✓ Other facilities where "all is accessible" according to a majority in one or more samples include restrooms (members, 61%; elders, 58%; pastors, 47%) and the youth room or youth house (45%; 51%; 41%).

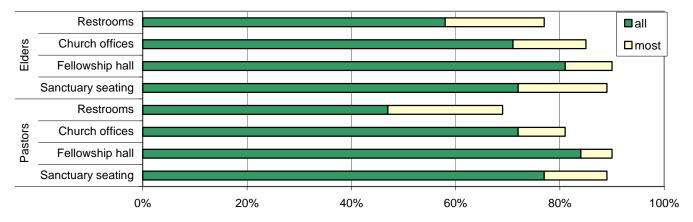


Figure 1. Accessibility of Church Facilities

Specific Features

- ✓ Majorities of pastors report their congregations have:
 - Designated handicapped parking spaces (88%)
 - Curb cuts for wheelchairs (78%)
 - Tape recordings of services for persons whose disabilities prevent them from attending (73%)
 - A sound system for the hard of hearing (67%)
 - Large print hymnals (63%)
- ✓ At the other extreme, few pastors report that their congregations have:
 - Braille Bibles, resources, or hymnals (3%)
 - Gluten-free bread for the Lord's Supper (7%)
 - Automatic doors on entrances and exits (9%)
- ✓ Other congregational features and their relative frequency, according to pastors, include:
 - Accessible water fountains (50%)
 - Copies of newsletters, bulletins, etc., on disk/tape/Web site (47%)
 - Large print Bibles (45%)
 - Food at suppers, fellowships, etc., that is free from nuts, wheat, or other items that might cause allergic reactions (27%)

Recent Changes

- ✓ Majorities (elders, 60%; pastors, 55%) respond "yes" when asked whether their congregation has "taken any action in the last three years that resulted in making any part of the physical facilities more accessible to persons who have difficulty walking or who use a wheelchair."
- ✓ Among those who respond "no" (elders, 39%; pastors, 44%) are some who indicate their congregation had not done so "because we lack the funds" (4% and 6% of all elders and pastors, respectively), and some whose congregations hadn't done so "but have definite plans to do so in the next two years" (4%; 5%).

Accessibility of Congregations by Membership Size

In general, based on pastors' responses, more of the largest than the smallest congregations have facilities that are entirely or mostly accessible to persons with disabilities. The chancel and choir loft are exceptions. Also, the percentage with total or extensive accessibility in an area is not always uniformly greater with increasing membership size. When it comes to "youth room/youth house," for example, there is little difference in accessibility between mid-size (57% and 56%) and small congregations (59%). All three sizes, in turn, have many fewer such congregations than the largest category (75%). (See Table 1.)

		Number o	f Members	
	<151	151-250	251- 480	481+
P	ercent in e	ach size range wh	ere all or most is	accessible
Main seating area of sanctuary*	83%	89%	91%	95%
Choir loft/choir seating area	21%	21%	21%	26%
Chancel	34%	40%	35%	37%
Church offices*	76%	82%	87%	89%
Church school/education classrooms*	68%	77%	74%	81%
Fellowship hall*	81%	91%	94%	98%
Kitchen*	76%	83%	90%	96%
Youth room/youth house	59%	57%	56%	75%
Restrooms*	62%	62%	73%	78%

Table 1. Accessibility of Building Areas by Congregation Size: Pastors' Responses

* = p < .05

The percentage of congregations that have undertaken "action in the last three years that resulted in making any part of the facilities more accessible" is uniformly related to membership size: less than 151 members, 45%; 151-250 members, 56%; 251-480 members, 57%; and 481 or more members, 69%.

Other features related to accessibility (large print hymnals, curb cuts for wheelchairs) are least frequent in the smallest congregations but are found with greater frequency as church size increases. Only Braille resources and large print Bibles are unrelated to size. (See Figure 2, on p. 3.)

ACCESSIBILITY OF FACILITIES

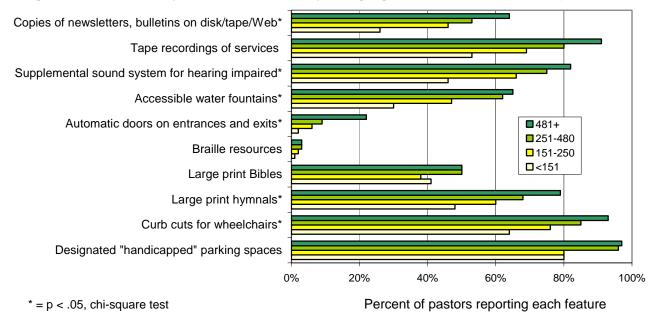
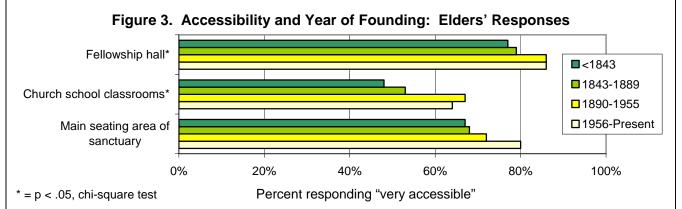


Figure 2. Accessibility-Related Features by Congregation Size: Pastors' Responses

Accessibility of Congregations by Year of Founding

Accessibility is related to when congregations were founded, with older congregations having less accessible facilities, on average, than newer congregations. The differences are not large, as Figure 3 shows for elders.



Consistently, twice as many elders in the oldest (25%) than in the newest (12%) congregations report that there are persons with disabilities who do not attend as often as they might because "facilities . . . are not accessible or not easily accessible . . ." Also, more elders in the oldest congregations (28%) than in the newest congregations (17%) choose "physical facilities" as the "one item most responsible for why persons with disabilities are not full participants in your congregation."

On more programmatic matters, opinions do not differ by the year of founding of the congregation. For example, elders in the newest congregations are no more likely than those in older ones to report that their congregations have made programs more welcoming to persons with disabilities in the last three years. Similarly, elders, regardless of their congregation's founding year, have similar views on how much of an impediment "the attitudes and understanding" of their congregations are for "the participation of persons with disabilities" (see the next section for more general responses regarding congregational programs).

Programs Involving Persons with Disabilities

- ✓ In the prior year, about half of congregations had "provided transportation to worship services for people with disabilities through a formal, church-sponsored program" (elders, 46%; pastors, 46%). Somewhat fewer congregations had provided transportation to "other church activities" through a formal program (31%; 38%).
- ✓ One in five congregations had in the prior year provided "respite care for those who care for persons with disabilities through a formal, church-sponsored program" (elders, 19%; pastors, 22%).
- ✓ Very few congregations had "held a worship service designed specifically to recognize and involve persons with disabilities" in the prior three years (elders, 5%; pastors, 8%).

Facilities and Programs: Effects on Participation

- ✓ A third of pastors (31%) can think of persons in their congregation "who do *not* participate in worship, educational programs, or another church activity as often as they might because the facilities for this program are not easily accessible." Most of these pastors can think of only "a few" such persons (26% of all pastors), as opposed to "several" (4%) or "many" (1%).
- ✓ Relatively few pastors (7%) can recall one or more persons in their congregation who attend events less often than they might because they "have been made to feel unwelcome because of their disability."
- ✓ A third of pastors (35%) can recall one or more "persons with disabilities in your congregation who started coming *because of* the efforts the church has taken to include persons with disabilities," but most of these pastors recall "a few" (24%) rather than "several" (9%) or "many" (2%).

Ministries with the Hard of Hearing

- ✓ Few panelists report having sign language interpreters in worship at their congregations for the "deaf or hard of hearing" (members, 4%; elders, 10%; pastors, 5%).
- ✓ Of those with interpreters, only a minority report having had them "every week" during the previous year (members, 40%; elders, 18%; pastors, 39%).
- ✓ The most common ministry with the hard of hearing is "other communication aids" for worship (other than sign language interpreters), reported by 44% of members, 48% of elders, and 47% of pastors.
- ✓ Fewer than one in ten panelists report non-worship ministries with persons who are deaf or hard of hearing, such as church school classes (elders, 5%; pastors, 6%) or Bible study groups (7%; 6%).
- ✓ Overall, around half of panelists (members, 51%; elders, 56%; pastors, 51%) report having at least one "ministry with persons who are deaf or hard of hearing."

Staff and Lay Leaders with Disabilities

- ✓ In the prior three years, 6% of elders and 6% of pastors report that a person with disabilities served as a pastor or associate pastor of their congregation. In addition, 9% and 11%, respectively, report that a person with disabilities has served in another staff position.
- ✓ A third of elders and 45% of pastors report at least one elder on session who has a disability. Fewer (22%; 34%) report a deacon with a disability, in part because some congregations don't have boards of deacons.

Making Programs More Welcoming

- ✓ Of nine congregational activities, worship is the only one that a majority of pastors (56%) report their congregation has made "more welcoming to persons with disabilities" in the prior three years. (See Figure 4.)
- ✓ In addition, more than one-third of pastors report that their congregations have made the following programs more welcoming in the previous three years: fellowship activities (44%); church school or other educational activities for adults (39%) and for children/youth (35%); and men's and women's groups (35%).

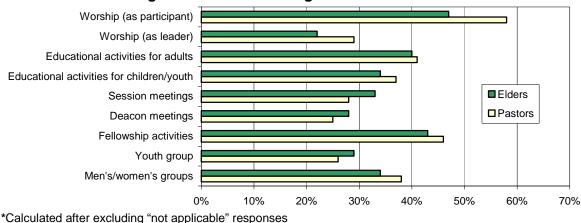


Figure 4. Percent Reporting Congregational Changes in Prior Three Years to Make Programs More Welcoming to Persons with Disabilities*

How Congregations That Have Elders with Disabilities Differ from Those That Do Not

Where there are differences in response between elders in congregations that have an elder on session with a disability and those that do not, they uniformly reveal that congregations with a disabled elder are more accessible and more welcoming. More of these elders, for example, report:

- Congregational actions in the last three years that resulted in making part of the physical facilities more accessible to persons with mobility impairments (67% in congregations with an elder with a disability, compared to 54% in other congregations)
- Congregational actions to make programs more welcoming, including:
 - o worship (as participant) (59%; 44%)
 - o worship (as leader) (33%; 15%)
 - o church school or other educational activities for adults (51%; 34%)
 - o church school and other educational activities for youth or children (43%; 28%)
 - o session meetings (49%; 24%)
 - o fellowship activities (55%; 38%)
 - o youth group (38%; 23%)
 - o men's or women's groups (45%; 28%)
- Other disabilities-related programs in the congregation, including:
 - o Providing transportation to worship (52%; 43%)
 - o Providing transportation to other church activities (37%; 28%)
 - o Providing respite care (24%; 16%)

(All differences are statistically significant, based on a chi-square test (p < .05).)

Familiarity with Presbyterian Resources

- ✓ Around half of members (49%), three in four elders (75%), and almost all pastors (95%) are familiar to some degree with the *Book of Order* provision that "all governing bodies shall work to become more open and inclusive and to correct patterns of discrimination on the basis of race, sex, age, marital condition, or disability" (G-9.0104). Overall, 28%, 54%, and 84% are either "very familiar" or "familiar" with this clause.
- ✓ A third of pastors (35%) but only 3% of members and 5% of elders are "very familiar" or "familiar" with *That All May Freely Enter*, a 1977 General Assembly policy statement on disabilities issues.
- ✓ Large majorities of laity (members, 86%; elders, 82%) and almost half of pastors (49%) are "not at all familiar" with the 1998 book, *Different Members, One Body: Welcoming the Diversity of Abilities in God's Family.* Only 4%, 6%, and 19% are either "very familiar" or "familiar."
- ✓ Even more laity (members, 90%; elders, 86%) and pastors (67%) are "not at all familiar" with "Surprising Grace: People, Disabilities, Churches," a PC(USA) videotape on churches "using the gifts of persons with disabilities." Only 3%, 3%, and 8%, are "very familiar" or "familiar."

Persons with Disabilities in the Congregation

- ✓ Almost all panelists report knowing of at least one person with a disability in their congregation, including 90% of members, 96% of elders, and 99% of pastors.
- ✓ More than eight pastors in ten report at least one person in their congregation who uses "a cane, crutches, walker, medically prescribed shoes, a wheelchair, or a scooter" to get around (93%); who has "trouble hearing what is said in normal conversation, even when wearing a hearing aid" (88%); and who has a "*serious* chronic illness such as Alzheimer's disease, cancer, HIV/AIDS, or multiple sclerosis" (84%). (See Figure 5.)
- ✓ Elders show a similar pattern of response, but not as many tend to be aware of persons in each category of disability.

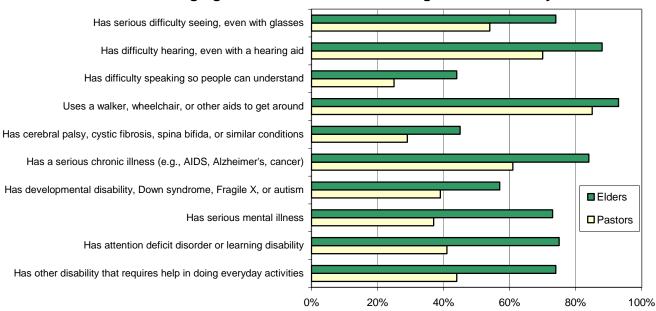


Figure 5. Percentage of Pastors and Elders Reporting at Least One Person in their Congregation in Each of Several Categories of Disability

Evaluating Congregational Efforts

- ✓ Majorities "strongly agree" or "agree" that their congregation "has done a good job of making the sanctuary accessible to persons with disabilities" (elders, 87%; pastors, 85%).
- ✓ Many fewer "strongly agree" or "agree" that their congregation "has done a good job of including persons with disabilities in worship leadership" (elders, 30%; pastors, 31%), in part because many are "not sure" (38%; 24%). Still, 31% of elders and 44% of pastors "strongly disagree" or "disagree" with this statement.
- ✓ More elders (57%) and pastors (61%) "strongly agree" or "agree" than "strongly disagree" or "disagree" (18%; 19%) that their congregation "has done a better job of making *facilities accessible to* persons with disabilities than it has making *programs inclusive of* persons with disabilities."
- ✓ In the same vein, more panelists strongly disagree/disagree (elders, 40%; pastors, 44%) than strongly agree/agree (21%; 25%) that their congregation "has approached the issue of disabilities as ministry *to* persons with disabilities (charity), rather than as ministry *with* persons with disabilities (empowerment)."

Extent of Inclusion

- ✓ Majorities believe persons with disabilities are included to the "full extent" (members, 20%; elders, 21%; pastors, 15%) or to a "great extent" (36%; 38%; 54%) "in the life of your congregation." Most of the rest respond "small extent" (24%; 34%; 28%).
- ✓ Even fewer respond "no extent" to the same question (members, 2%; elders, 2%; pastors, 1%). One in six members (18%), 6% of elders, and 2% of pastors are "not sure."

Impediments to Full Inclusion

- ✓ Less than one in ten members (7%), elders (8%), and pastors (9%) believe their "congregation's facilities" are either a "very great impediment" or a "great impediment" to "the participation of persons with disabilities." Four in ten respond "not an impediment."
- ✓ Fewer see "the attitudes and understanding of your congregation" as a "very great impediment" or a "great impediment" to "the participation of persons with disabilities" (members, 5%; elders, 5%; pastors, 3%). Most respond "not an impediment" (68%; 68%; 57%).
- ✓ Only minorities rated any of seven factors as being responsible to a "large extent" or "some extent" for why persons with disabilities are not full participants in their congregations. The highest totals are for "physical facilities" (elders, 46%; pastors, 48%), "lack of awareness" (44%; 45%), "finances" (39%; 45%), and "lack of leadership" (42%; 44%). Table 2 (p. 8) sums up these responses by converting response options to numbers and computing an average; the higher the score, the more responses that are toward the "large extent" end of the range. The pattern is similar for all groups. (In both this paragraph and Table 2, we exclude panelists reporting that persons with disabilities are included to the "full extent" in the life of their congregation.)
- ✓ When asked to choose, from the same list of seven, the one item "*most* responsible for why persons with disabilities are not full participants in your congregation," the most chosen options show a similar rank order:
 - lack of awareness on this issue (members, 40%; elders, 23%; pastors, 25%)
 - the church's physical facilities (20%; 23%; 25%)
 - lack of leadership on this issue (13%; 16%; 11%)
 - age composition of the congregation (13%; 12%; 13%)
 - finances (11%; 14%; 18%)

Impediments to Full Inclusion (cont.)

Table 2. Ratings and Rankings of Extent to Which Various Factors Are Responsible for Persons with Disabilities Not Being Full Participants in One's Congregation

	Mem Mean*	bers _{Rank}	Eld <u>Mean*</u>	ers Rank	Past <u>Mean*</u>	t ors Rank
Lack of awareness on this issue	2.23	1	2.29	2	2.37	3
The finances of the congregation	2.17	2	2.17	4	2.38	2
The physical facilities of the congregation	2.14	3	2.34	1	2.47	1
Lack of leadership on this issue	2.13	4	2.22	3	2.30	4
The age composition of the congregation Attitudes in the congregation toward persons	2.00	5	2.03	5	2.14	5
with disabilities	1.65	6	1.70	6	1.82	6
Presbyterian/Reformed theology	1.37	7	1.32	7	1.12	7

*Mean scores are based on these values: 1=no extent; 2=small extent; 3=some extent; 4=large extent (not sure responses are omitted)

Personal Views

- ✓ Almost half of laity (members, 45%; elders, 47%) and most ministers (pastors, 57%; specialized clergy, 67%) respond "very important" when asked, "How important to you, personally, is full inclusion of persons with disabilities in the church?"
- ✓ Most of the rest respond "generally important" (40%; 42%; 35%; 28%). No pastors, and 3% or fewer in the other groups, respond "not important."

Presbyteries and Disabilities

- ✓ A third of elders (35%) and a fifth of pastors (21%) believe persons with disabilities are welcome to the "full extent" in the life of their presbytery. Most of the rest respond "great extent" (30%; 48%).
- ✓ Two-thirds of elders (68%) and pastors (65%) believe that "presbyteries should require that their stated meetings be held only in facilities accessible to persons with disabilities." Even more (78%; 74%) believe stated meetings should be "fully inclusive of the participation of persons with disabilities."

National PC(USA) Issues

- ✓ Half of laity (members, 46%; elders, 53%) and two-thirds of ministers (pastors, 69%; specialized clergy, 70%) "strongly agree" or "agree" that the PC(USA) "is a stronger advocate for the inclusion of persons with disabilities in the church" than it was ten years before. Most others are "not sure" (52%; 42%; 27%; 24%).
- ✓ Most laity (members, 52%; elders, 56%) and specialized clergy (56%), and four in ten pastors (41%) strongly agree/agree that "the national entities of the PC(USA) should be doing more to encourage congregations to be inclusive of persons with disabilities."

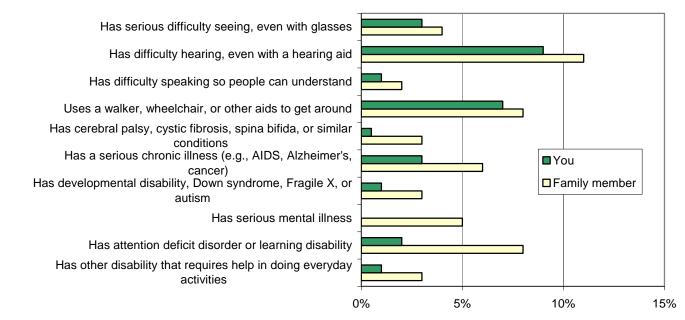
Panelists with Disabilities

- ✓ Few panelists (17% of members, 10% of elders, 9% of pastors, and 11% of specialized clergy) report having at least one disability.
- ✓ The most frequent types of disabilities among laity involve hearing (members, 9%; elders, 4%) and mobility (7%; 4%). Among pastors, the most common are learning disabilities (3%), hearing impairments (2%), and serious mental illness (2%).
- ✓ Among members, those with and those without disabilities generally do not differ in their opinions on disabilities issues. The main exception is Q14a. Asked the extent to which "the finances of the congregation" are responsible for persons with disabilities not being full participants in it, 54% of members with disabilities respond "large extent" or "some extent," compared to 36% of members without disabilities.

Family Members with Disabilities

- ✓ Minorities of panelists (30% of members, 32% of elders, 43% of pastors, and 41% of specialized clergy) report having a family member with one or more disabilities.
- ✓ The most frequent types of disabilities among family members of laity are hearing impairments (members, 11%; elders, 13%), mobility impairments (8%; 9%), attention deficit disorder or other learning disability (8%; 7%), and serious chronic illnesses such as cancer (6%; 7%).
- ✓ The most prevalent types of disability among ministers' families are hearing impairments (pastors, 13%; specialized clergy, 17%), mobility impairments (14%; 15%), serious chronic illnesses (13%; 11%), serious mental illnesses (12%; 12%), and learning disabilities (14%; 10%).
- ✓ Panelists with disabilities are slightly more likely to have a family member with a disability than are panelists who do not themselves have a disability. For example, 40% of members with a disability also have a family member with a disability, while 28% of members without a disability have a family member with a disability.

Figure 6. Prevalence of Disabilities by Type: Members' Responses



Changes and Continuities in Accessibility

Many questions on the current survey had been asked in similar or identical form in a 1993 Presbyterian Panel survey. Comparing results shows some things have changed over the previous decade, while others have not.

Facilities

According to elders, more of their congregations provide accessibility in various areas for persons with disability in 2004 than was true in 2003, as Figure 7 shows.

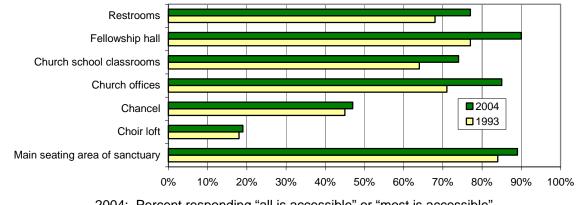


Figure 7. Accessibility of Facilities, 2004 and 1993 (Elders' Responses)

2004: Percent responding "all is accessible" or "most is accessible" 1993: Percent responding "very accessible" or "accessible"

Features

Accessibility-related features that are more prevalent in congregations in 2004 than 1993, according to elders, are: designated parking spaces (1993, 77%; 2004, 92%), curb cuts for wheelchairs (70%; 79%), large print hymnals (37%; 58%), large print Bibles (29%; 43%), Braille resources (1%; 3%), automatic doors on entrances and exits (3%; 13%), accessible water fountains (43%; 60%), supplemental sound system for the hard of hearing (66%; 80%), and recordings of services for those who cannot attend (70%; 80%). Also, more elders in 2004 report that their congregation provides transportation to worship services for persons with disabilities (46%, compared to 38% in 1993). However, fewer report a program to provide transportation to other church functions (50% in 1993, compared to 31% in 2004).

Officers

In both 1993 and 2004, 39% of elders reported that their congregation had one or more current elders, deacons, or trustees with a disability.

Other Items

In 1993, more panelists (elders, 67%) believed that, compared to ten years before, the PC(USA) is a "stronger advocate for the inclusion of persons with disabilities in the church" than is found in the 2004 survey (53%). A similar decline is found for the statement, "presbyteries should require their stated meetings to be held only in facilities accessible to persons with disabilities" (elders: 1993, 80% "yes"; 2004, 68% "yes").

THE PRESBYTERIAN PANEL

DISABILITIES ISSUES—THE MAY 2004 QUESTIONNAIRE

Data Appendix

	Members	Elders	Ministers
Number of questionnaires mailed		1,237	1,373
Number of questionnaires returned		634	774‡
Percent returned	40%	51%	56%
‡ 514 pastors; 260 specialized clergy			

Q1. How much of your congregation's physical facilities in each of the following areas is accessible to people who have difficulty walking or who use a wheelchair?

		Members	Elders	Pastors	Specialize Clergy
a.	main seating area of the sanctuary				+
	All is accessible	75%	72%	77%	68%
	Most is accessible		17%	12%	11%
	Some is accessible		9%	7%	7%
	None is accessible		1%	4%	5%
	Don't know/Don't have facility		*	*	9%
b.	choir loft/choir seating area				+
	All is accessible	13%	12%	16%	11%
	Most is accessible	9%	7%	6%	6%
	Some is accessible	15%	15%	16%	14%
	None is accessible		60%	60%	52%
	Don't know/Don't have facility	7%	5%	3%	17%
c.	chancel (area around pulpit and Lord's Supper table)				+
	All is accessible		34%	24%	20%
	Most is accessible		13%	13%	10%
	Some is accessible	14%	18%	21%	16%
	None is accessible		33%	42%	42%
	Don't know/Don't have facility		2%	*	12%
d.	church offices				+
	All is accessible		71%	72%	60%
	Most is accessible		14%	9%	10%
	Some is accessible	6%	7%	6%	7%
	None is accessible		7%	10%	9%
	Don't know/Don't have facility		2%	3%	14%
e.	church school/Christian education classrooms				+
	All is accessible		56%	55%	45%
	Most is accessible		18%	19%	17%
	Some is accessible	17%	20%	18%	20%
	None is accessible		5%	7%	8%
	Don't know/Don't have facility		2%	*	10%
f.	fellowship hall				+
	All is accessible		81%	84%	65%
	Most is accessible		9%	6%	7%
	Some is accessible		4%	2%	6%
	None is accessible		4%	7%	11%
	Don't know/Don't have facility	1%	1%	1%	11%

Note: Percentages may not add to 100 due to rounding

- * = less than 0.5%; rounds to zero
- = zero (0.0); no cases in this category
- n = number of respondents eligible to answer this question

+ = nonresponses of 10% or more on this question (unless indicated, reported percentages for all questions omit nonresponses)

 \bullet = percentages add to more than 100 because respondents could make more than one response

[vol.] = volunteered response

Q1. How much of your congregation's physical facilities in each of the following areas is accessible to people who (Cont.) have difficulty walking or who use a wheelchair?

g.	kitchen			+
C	All is accessible77%	73%	78%	61%
	Most is accessible	12%	8%	7%
	Some is accessible	6%	6%	8%
	None is accessible	8%	8%	13%
	Don't know/Don't have facility	1%	*	11%
h.	youth room/youth house			+
	All is accessible	51%	41%	34%
	Most is accessible	7%	7%	9%
	Some is accessible	11%	8%	8%
	None is accessible	13%	21%	16%
	Don't know/Don't have facility	17%	23%	33%
i.	restrooms			+
	All is accessible	58%	47%	44%
	Most is accessible	19%	22%	19%
	Some is accessible15%	18%	24%	19%
	None is accessible	5%	8%	7%
	Don't know/Don't have facility1%	1%	*	11%

Q2. Has your congregation taken any action in the last three years that resulted in making any part of the physical facilities more accessible to persons who have difficulty walking or who use a wheelchair?

Yes	60% 31%	55% 33%	49% 36%
No, because we lack the funds	4%	6%	8%
No, but we have definite plans to do so in the next two years	4%	5%	7%
Not needed—building already accessible [vol.]	2%	1%	1%

Q3. Listed below are a variety of specific features that can be provided to make facilities and programs more accessible to persons with disabilities (either through the original construction and design of new facilities or through renovations of existing facilities). Do the facilities or programs of your congregation provide . . .

a.	designated "handicapped" parking spaces?				+
	Yes		92%	88%	78%
	No		8%	12%	17%
	Don't know		*	*	4%
	Not applicable [vol.]	—	—	*	1%
b.	curb cuts for wheelchairs?				+
	Yes		79%	78%	70%
	No		15%	19%	20%
	Don't know		5%	2%	9%
	Not applicable [vol.]		1%	1%	1%
c.	large print hymnals?				+
	Yes		58%	63%	52%
	No		33%	35%	36%
	Don't know		9%	2%	12%
	Not applicable [vol.]			—	1%

Note: Percentages may not add to 100 due to rounding

- * = less than 0.5%; rounds to zero
- = zero (0.0); no cases in this category
- n = number of respondents eligible to answer this question

+ = nonresponses of 10% or more on this question (unless indicated, reported percentages for all questions omit nonresponses)

• = percentages add to more than 100 because respondents could make more than one response

[vol.] = volunteered response

+

Q3. Listed below are a variety of specific features that can be provided to make facilities and programs more accessible (Cont.) to persons with disabilities (either through the original construction and design of new facilities or through renovations of existing facilities). Do the facilities or programs of your congregation provide . . .

	large print Bibles? Yes	40%	43%	45%	419
	No		43 <i>%</i>	4 <i>3</i> %	439
	Don't know		18%	4%	16%
	Not applicable [vol.]		1070	4 /0	19
e.	Braille Bibles, hymnals, or other Braille resources?				
	Yes		3%	3%	49
	No	55%	76%	95%	789
	Don't know	43%	21%	2%	189
	Not applicable [vol.]	······ —			19
f.	automatic doors on entrances and exits?				
	Yes	13%	13%	9%	129
	No	82%	86%	90%	849
	Don't know	5%	1%	*	49
	Not applicable [vol.]	······ —		—	19
g.	accessible water fountains?				
	Yes		60%	50%	449
	No	24%	34%	48%	449
	Don't know		6%	2%	11
	Not applicable [vol.]	1%	*		1
h.	a supplemental sound system for the hearing impaired?		0.004		-
	Yes		80%	67%	589
	No		17%	32%	339
	Don't know		4%	1%	10
	Not applicable [vol.]	······ —			1
i.	tape recordings of services for persons whose disabilities				
	prevent them from attending?	700/	000/	720/	(0)
	Yes		80%	73%	629
	No		15%	26%	289
	Don't know Not applicable [vol.]		5%	1%	10 1
:	copies of newsletters, bulletins, etc., on disk/tape/Web site?				1
J. (520/	60%	170/	
	Yes No			47% 52%	43
	1,0		28%	52%	42
	Don't know		12%	1%	15
	Not applicable [vol.]	······ —			19
k.	food at suppers, fellowships, etc. that is free from nuts, wheat,				
	or other items that might cause allergic reactions?	170/	200/	270/	25
	Yes		20%	27%	259
	No		47%	62%	509
	Don't know		32%	11%	249
	Not applicable [vol.]	······ —		—	19

Note: Percentages may not add to 100 due to rounding

^{* =} less than 0.5%; rounds to zero

⁻ = zero (0.0); no cases in this category

n = number of respondents eligible to answer this question

^{+ =} nonresponses of 10% or more on this question (unless indicated, reported percentages for all questions omit nonresponses)

^{• =} percentages add to more than 100 because respondents could make more than one response

[[]vol.] = volunteered response

Q3. Listed below are a variety of specific features that can be provided to make facilities and programs more accessible (Cont.) to persons with disabilities (either through the original construction and design of new facilities or through renovations of existing facilities). Do the facilities or programs of your congregation provide . . .

gluten-free bread for the Lord's Supper?				+
Yes		14%	7%	10%
No		49%	82%	64%
Don't know		36%	11%	25%
Not applicable [vol.]	—			1%

Q4. Besides any changes to improve access in the physical facilities, has your congregation taken any action in the last three years to make any of the following programs and activities of the congregation more welcoming to participation by persons with disabilities?

a.	worship (as participant)				+
	Yes		45%	56%	46%
	No		30%	35%	27%
	Don't know		18%	5%	20%
	Not applicable	7%	7%	4%	8%
b.	worship (as leader)				+
	Yes		20%	28%	26%
	No		46%	60%	41%
	Don't know		25%	7%	25%
	Not applicable	7%	8%	4%	8%
c.	church school/educational activities for adults				+
	Yes		36%	39%	32%
	No		33%	49%	31%
	Don't know		22%	8%	26%
					100/
	Not applicable		9%	4%	10%
d.	11	6%	9%	4%	10% +
d.	Not applicable church school/educational activities for youth/children Yes		9% 30%	4% 35%	
d.	church school/educational activities for youth/children				+
d.	church school/educational activities for youth/children Yes		30%	35%	+ 31%
d.	church school/educational activities for youth/children Yes No		30% 36%	35% 52%	+ 31% 31%
	church school/educational activities for youth/children Yes No Don't know Not applicable		30% 36% 24%	35% 52% 8%	+ 31% 31% 26%
	church school/educational activities for youth/children Yes No Don't know		30% 36% 24%	35% 52% 8%	+ 31% 31% 26% 12%
	church school/educational activities for youth/children Yes No Don't know Not applicable session meetings	27% 22% 42% 8%	30% 36% 24% 9%	35% 52% 8% 4%	+ 31% 31% 26% 12% +
	church school/educational activities for youth/children Yes No Don't know Not applicable session meetings Yes	27% 22% 42% 	30% 36% 24% 9% 30%	35% 52% 8% 4% 26%	+ 31% 31% 26% 12% + 24%
	church school/educational activities for youth/children Yes No Don't know Not applicable session meetings Yes No	27% 22% 42% 	30% 36% 24% 9% 30% 43%	35% 52% 8% 4% 26% 62%	+ 31% 31% 26% 12% + 24% 35%
e.	church school/educational activities for youth/children Yes No Don't know Not applicable session meetings Yes No Don't know Not applicable	27% 22% 42% 	30% 36% 24% 9% 30% 43% 18%	35% 52% 8% 4% 26% 62% 5%	+ 31% 31% 26% 12% + 24% 35% 28%
e.	church school/educational activities for youth/children Yes No Don't know Not applicable session meetings Yes No Don't know	27% 22% 42% 8% 23% 22% 48% 7%	30% 36% 24% 9% 30% 43% 18%	35% 52% 8% 4% 26% 62% 5%	$^+$ 31% 31% 26% 12% + 24% 35% 28% 13%
e.	church school/educational activities for youth/children Yes No Don't know Not applicable session meetings Yes No Don't know Not applicable Not applicable	27% 22% 42% 8% 23% 22% 48% 	30% 36% 24% 9% 30% 43% 18% 10%	35% 52% 8% 4% 26% 62% 5% 8%	+ 31% 31% 26% 12% + 24% 35% 28% 13% +
d. e.	church school/educational activities for youth/children Yes No Don't know Not applicable session meetings Yes No Don't know Not applicable Not applicable deacon meetings Yes	27% 22% 42% 8% 23% 22% 48% 	30% 36% 24% 9% 30% 43% 18% 10% 21%	35% 52% 8% 4% 26% 62% 5% 8% 19%	$^+$ 31% 31% 26% 12% + 24% 35% 28% 13% + 17%

* = less than 0.5%; rounds to zero

1.

Note: Percentages may not add to 100 due to rounding

⁻ = zero (0.0); no cases in this category

n = number of respondents eligible to answer this question

^{+ =} nonresponses of 10% or more on this question (unless indicated, reported percentages for all questions omit nonresponses)

^{• =} percentages add to more than 100 because respondents could make more than one response

[[]vol.] = volunteered response

Q4. Besides any changes to improve access in the physical facilities, has your congregation taken any action in the last three years to make any of the following programs and activities of the congregation more welcoming to (Cont.)

participation by persons with disabilities?

g. fellowship activities (retreats, suppers, picnics)				+
Yes		40%	44%	39%
No		31%	47%	27%
Don't know		22%	6%	25%
Not applicable	6%	8%	4%	9%
h. youth group				+
Yes		26%	22%	22%
No		34%	56%	28%
Don't know		29%	8%	32%
Not applicable	7%	11%	13%	18%
i. men's/women's groups				+
Yes		31%	35%	27%
No		32%	48%	26%
Don't know		28%	9%	31%
Not applicable	7%	9%	8%	16%

Q5. For each of these conditions or impairments, indicate whether you (column 1), a family member (column 2), and/or someone you know in your congregation (column 3) has that condition/impairment. (as many as apply in each row.)

	Has <i>serious</i> difficulty seeing, even when wearing glasses or contact lenses	•	٠	•	•
	You		2%	1%	3%
	Family member		4%	4%	8%
	Church member you know		54%	74%	50%
	[No response]		42%	25%	45%
b.	Has trouble hearing what is said in normal conversation, even	L			
	when wearing a hearing aid	•	•	•	•
	You	9%	4%	2%	3%
	Family member	11%	13%	13%	17%
	Church member you know		70%	88%	58%
	[No response]		22%	11%	34%
с.	Has serious difficulty speaking or communicating so that peo	ple			
	outside the family understand	$+ \blacklozenge$	•	•	•
	You	1%	1%	*	
	Family member		2%	4%	4%
	Church member you know		25%	44%	30%
	[No response]		72%	54%	68%
	Uses any of these aids to get around: a cane, crutches, walker	· ,			
d.		+ ♦	•	•	•
1.	medically prescribed shoes, a wheelchair, or a scooter	\top			
1.	medically prescribed shoes, a wheelchair, or a scooter You		4%	1%	1%
1.	•	7%	4% 9%	1% 14%	1% 15%
1.	You		- / -	- / •	

Note: Percentages may not add to 100 due to rounding

⁼ less than 0.5%; rounds to zero *

⁼ zero (0.0); no cases in this category

⁼ number of respondents eligible to answer this question n

⁼ nonresponses of 10% or more on this question (unless indicated, reported percentages for all questions omit nonresponses) +

⁼ percentages add to more than 100 because respondents could make more than one response

Q5. For each of these conditions or impairments, indicate whether you (column 1), a family member (column 2), and/or (Cont.) someone you know in your congregation (column 3) has that condition/impairment. (as many as apply in each row.)

	cystic fibrosis, hydrocephalus, microcephalus, muscular dystrophy,			
	sickle cell anemia, spina bifida	◆ *	♦ *	♦
	You*		-	*
	Family member	2%	3%	2%
	Church member you know22%	29%	45%	28%
	[No response]75%	70%	53%	69%
f.	Has a serious chronic illness such as Alzheimer's disease, cancer,			
	HIV/AIDS, or multiple sclerosis	•	•	•
	You	2%	1%	2%
	Family member6%	7%	13%	11%
	Church member you know	61%	84%	58%
	[No response]	35%	14%	37%
g.	Has one or more of the following conditions: developmental			
-	disability (mental retardation), Down syndrome, Fragile X, autism	♦	•	•
	You1%	1%	*	
	Family member	3%	4%	5%
	Church member you know	39%	57%	35%
	[No response]	61%	41%	62%
		0170	4170	0270
h.	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe		4170	0270
h.	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia	•	•	•
h.	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia You	◆ 1%	◆ 2%	♦ 3%
1.	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia You Family member	◆ 1% 4%	◆ 2% 12%	◆ 3% 12%
1.	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia You Family member	◆ 1% 4% 37%	◆ 2% 12% 73%	 ♦ 3% 12% 46%
1.	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia You Family member	◆ 1% 4%	◆ 2% 12%	◆ 3% 12%
	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia You Family member	◆ 1% 4% 37% 60%	◆ 2% 12% 73% 25%	 ◆ 3% 12% 46% 48%
	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia You Family member	 ↓ 1% 4% 37% 60% ↓ 1% 	◆ 2% 12% 73% 25% ◆ 3%	 ◆ 3% 12% 46% 48% ◆ 2%
	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia You Family member	 ↓ 1% 4% 37% 60% ↓ 1% 7% 	 ◆ 2% 12% 73% 25% ◆ 3% 14% 	 ◆ 3% 12% 46% 48% ◆ 2% 10%
h. i.	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia You Family member	 ↓ 1% 4% 37% 60% ↓ 1% 	◆ 2% 12% 73% 25% ◆ 3%	 ◆ 3% 12% 46% 48% ◆ 2%
	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia You Family member	 ↓ 1% 4% 37% 60% ↓ 1% 7% 	 ◆ 2% 12% 73% 25% ◆ 3% 14% 	 ◆ 3% 12% 46% 48% ◆ 2% 10%
	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia • You	 ↓ 1% 4% 37% 60% ↓ 1% 7% 41% 	 ◆ 2% 12% 73% 25% ◆ 3% 14% 75% 	◆ 3% 12% 46% 48% 48% 2% 10% 43%
i.	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia • You	 ↓ 1% 4% 37% 60% ↓ 1% 7% 41% 	 ◆ 2% 12% 73% 25% ◆ 3% 14% 75% 	◆ 3% 12% 46% 48% 48% 2% 10% 43%
	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia • You Family member	 ↓ 1% 4% 37% 60% ↓ 1% 7% 41% 	 ◆ 2% 12% 73% 25% ◆ 3% 14% 75% 	◆ 3% 12% 46% 48% 48% 2% 10% 43%
	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia • You	 ↓ 1% 4% 37% 60% ↓ 1% 7% 41% 	 ◆ 2% 12% 73% 25% ◆ 3% 14% 75% 	 ◆ 3% 12% 46% 48% ◆ 2% 10% 43% 48%
	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia You Family member	 ▲ 1% 4% 37% 60% ▲ 1% 7% 41% 53% 	 ◆ 2% 12% 73% 25% ◆ 3% 14% 75% 22% 	 3% 12% 46% 48% 2% 10% 43% 48%
	Has a <i>serious</i> mental illness, such as bipolar disorder, major depression, schizophrenia, obsessive-compulsive disorder, phobia or severe anxiety, paranoid or delusional disorder, or other dementia • You	 ↓ 1% 4% 37% 60% ↓ 1% 7% 41% 53% 	 ◆ 2% 12% 73% 25% ◆ 3% 14% 75% 22% 	 ◆ 3% 12% 46% 48% ◆ 2% 10% 43% 48%

* = less than 0.5%; rounds to zero

[vol.] = volunteered response

Note: Percentages may not add to 100 due to rounding

⁻ = zero (0.0); no cases in this category

n = number of respondents eligible to answer this question

^{+ =} nonresponses of 10% or more on this question (unless indicated, reported percentages for all questions omit nonresponses)

^{• =} percentages add to more than 100 because respondents could make more than one response

Q6. Are there persons with disabilities in your congregation who started coming *because of* the efforts the church has taken to include persons with disabilities in the life and program of the congregation?

				+
Yes, many	1%	1%	2%	2%
Yes, several	7%	7%	9%	8%
Yes, a few	14%	20%	24%	24%
No, don't know of any	79%	72%	64%	66%

Q7. Can you think of one or more persons with disabilities associated with your congregation who do *not* participate in worship, educational programs, or another church activity as often as they might because . . .

a.	the facilities for this program/activity are not accessible or not							
	easily accessible to the person?				+			
	Yes, many	.1%	*	1%	1%			
	Yes, several		3%	4%	5%			
	Yes, a few		16%	26%	20%			
	No, don't know of any	88%	81%	69%	74%			
b.	the staff and congregation hasn't made an effort to make the activity							
	welcoming to persons with disabilities?				+			
	Yes, many	.1%	1%	*				
	Yes, several		1%	2%	2%			
	Yes, a few	.2%	5%	7%	6%			
	No, don't know of any	96%	93%	91%	92%			
c.	the person has been made to feel unwelcome because of the disability?							
	Yes, many	*	1%	*	1%			
	Yes, several			1%	1%			
	Yes, a few	.2%	2%	6%	6%			
	No, don't know of any		98%	94%	93%			

Q8. Does your congregation have any of the following ministries with persons who are deaf or hard of hearing? (\checkmark the \Box for *all* that apply.)

◆ +	♦ +	♦ +	♦ +
Worship (using sign language interpreters)	10%	5%	10%
Worship (using other communication aids)	48%	47%	33%
Church school class(es)	5%	6%	4%
Bible study group(s)	5%	6%	3%
Fellowship events	9%	8%	6%
Other (specify):	2%	4%	2%
No, none	44%	49%	61%
Q8a. [If "Worship (using sign language interpreters),"] How regularly +		+	
have you had interpreters in the last year? n=13	n=54	n=20	n=19
Every week	18%	39%	28%
Most weeks	16%	11%	11%
Some weeks	26%	6%	11%
Only a few weeks	30%	44%	2004
	5070		28%
Not sure	10%		28% 22%

* = less than 0.5%; rounds to zero

[vol.] = volunteered response

•

Note: Percentages may not add to 100 due to rounding

⁻ = zero (0.0); no cases in this category

n = number of respondents eligible to answer this question

^{+ =} nonresponses of 10% or more on this question (unless indicated, reported percentages for all questions omit nonresponses)

^{• =} percentages add to more than 100 because respondents could make more than one response

Q9. In the past three years, has your congregation: + a. had a person with disabilities serve as pastor or associate pastor? + Yes				Members	Elders	Pastors	Specialized Clergy
Yes 5% 6% 6% 7% No 83% 90% 92% 85% Don't know 12% 4% 16 8% b. had a staff person with disabilities (other than a pastor/associate pastor)? + + Yes 6% 9% 11% 10% No 22% 7% 2% 13% c. had a person with disabilities serving as an elder? + + Yes 23% 33% 45% 30% No 43% 58% 51% 46% Don't know 43% 58% 51% 46% Don't know 43% 60% 18% 26% No 45% 60% 28% 26% No 45% 60% 28% 46% Don't know 28% 10% 5% 87% 2% No 60% 28% 10% 6% 28% 10% 8% 18% 6% 28% 10% 16% 16% 28% 10% 16% 16% 28%	Q9.	In	the past three years, has your congregation:				
Yes 5% 6% 6% 7% No 83% 90% 92% 85% Don't know 12% 4% 1% 8% b. had a staff person with disabilities (other than a pastor/associate pastor)? + + Yes 6% 9% 11% 10% No 73% 83% 88% 77% Don't know 22% 7% 2% 13% c. had a person with disabilities serving as an elder? + + + Yes 23% 33% 45% 30% No 43% 58% 51% 46% Don't know 43% 58% 51% 46% Don't know 43% 60% 28% 26% No 45% 60% 28% 26% No 58% 51% 46% 26% No 60% 28% 10% 6% 28% Don't know 28% 10% 6% 28% 10% No 60% 28% 10% 5		a.	had a person with disabilities serve as pastor or associate pastor?				+
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $				5%	6%	6%	7%
b. had a staff person with disabilities (other than a pastor/associate pastor)? + Yes			No	83%	90%	92%	85%
Yes 6% 9% 11% 10% No 73% 83% 88% 77% Don't know 22% 7% 2% 13% c. had a person with disabilities serving as an elder? + + Yes 23% 33% 45% 30% No 33% 10% 4% 24% d. had a person with disabilities serving as a deacon? + + + Yes 19% 22% 34% 26% No 45% 60% 59% 46% Don't know 36% 18% 6% 28% e. held a worship service designed specifically to recognize and involve persons with disabilities? + + Yes 5% 5% 8% 10% No 6% 28% 10% 5% 18% f. provided transportation to worship services for people with disabilities through a formal, church-sponsored program? + + Yes 43% 46% 46% 43% No 34% 46% 51%			Don't know	12%	4%	1%	8%
Yes 6% 9% 11% 10% No 73% 83% 88% 77% Don't know 22% 7% 2% 13% c. had a person with disabilities serving as an elder? + + Yes 23% 33% 45% 30% No 33% 10% 4% 24% d. had a person with disabilities serving as a deacon? + + + Yes 19% 22% 34% 26% No 45% 60% 59% 46% Don't know 36% 18% 6% 28% e. held a worship service designed specifically to recognize and involve persons with disabilities? + + Yes 5% 5% 8% 10% No 6% 28% 10% 5% 18% f. provided transportation to worship services for people with disabilities through a formal, church-sponsored program? + + Yes 43% 46% 46% 43% No 34% 66% 28% 10%		h	had a staff person with disabilities (other than a pastor/associate n	astor)?			+
No		0.			9%	11%	
$ \begin{array}{c} \mbox{Don't know} &$							
Yes 23% 33% 45% 30% No 43% 58% 51% 46% Don't know 33% 10% 4% 24% d. had a person with disabilities serving as a deacon? + + + + Yes 19% 22% 34% 26% No 60% 59% 46% 28% e. held a worship service designed specifically to recognize and involve persons with disabilities? + + Yes 5% 5% 8% 10% No 67% 85% 87% 72% Don't know 28% 10% 5% 18% f. provided transportation to worship services for people with disabilities through a formal, church-sponsored program? + + Yes 43% 46% 46% 43% No 34% 46% 51% 46% Don't know 34% 10% 38% 51% g. provided transportation to other church activities (youth							
Yes 23% 33% 45% 30% No 43% 58% 51% 46% Don't know 33% 10% 4% 24% d. had a person with disabilities serving as a deacon? + + + + Yes 19% 22% 34% 26% No 60% 59% 46% 28% e. held a worship service designed specifically to recognize and involve persons with disabilities? + + Yes 5% 5% 8% 10% No 67% 85% 87% 72% Don't know 28% 10% 5% 18% f. provided transportation to worship services for people with disabilities through a formal, church-sponsored program? + + Yes 43% 46% 46% 43% No 34% 46% 51% 46% Don't know 34% 10% 38% 51% g. provided transportation to other church activities (youth		0					
No		C.	· · ·	220/	220/	4504	
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$							
d. had a person with disabilities serving as a deacon? + + + + Yes 19% 22% 34% 26% No 45% 60% 59% 46% Don't know 36% 18% 6% 28% e. held a worship service designed specifically to recognize and involve persons with disabilities? + + Yes 5% 5% 8% 10% 5% 8% 72% Don't know 28% 10% 5% 18% 6% 28% 10% 5% 18% f. provided transportation to worship services for people with disabilities through a formal, church-sponsored program? + + Yes 43% 46% 51% 46% Don't know 24% 8% 3% 11% g. provided transportation to other church activities (youth group, women's circles, educational program? + + Yes + Yes + Yes + Yes 15% 15% 4% 17% h. provided transportation to other church activities (youth group, women's circles, educational programs, etc.) for people with disabilities throug							
Yes 19% 22% 34% 26% No 45% 60% 59% 46% Don't know 36% 18% 6% 28% e. held a worship service designed specifically to recognize and involve persons with disabilities? + Yes 5% 5% 8% 10% No 67% 85% 87% 72% Don't know 28% 10% 5% 18% f. provided transportation to worship services for people with disabilities through a formal, church-sponsored program? + Yes 43% 46% 46% 43% No 34% 46% 51% 46% Don't know 24% 8% 3% 11% g. provided transportation to other church activities (youth group, women's circles, educational programs, etc.) for people with disabilities through a formal, church-sponsored program? + Yes 29% 31% 38% 32% No 38% 54% 59% 51% Don't know 38% 54% 59% 51% No 38% 54%				33%	10%	4%	24%
No		d.	had a person with disabilities serving as a deacon?				
$ \begin{array}{cccccccccccccccccccccccccccccccccccc$			Yes	19%			
 e. held a worship service designed specifically to recognize and involve persons with disabilities? Yes							
persons with disabilities? + + Yes			Don't know	36%	18%	6%	28%
persons with disabilities? + + Yes		e.	held a worship service designed specifically to recognize and invo	olve			
Yes5%5%8%10%No.67%85%87%72%Don't know28%10%5%18%f.provided transportation to worship services for people with disabilities through a formal, church-sponsored program?+Yes43%46%46%No.34%46%51%Don't know24%8%3%g.provided transportation to other church activities (youth group, women's circles, educational programs, etc.) for people with disabilities through a formal, church-sponsored program?+Yes29%31%38%32%No.38%54%59%51%Don't know34%15%4%17%h.provided respite care for those who care for persons with disabilities through a formal, church-sponsored program?+Yes15%19%22%15%No.44%59%75%64%Don't know41%22%3%20%i.used a special curriculum for persons with learning or developmental disabilities, Alzheimer's disease, etc.?+							+
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$			Yes	5%	5%	8%	10%
 f. provided transportation to worship services for people with disabilities through a formal, church-sponsored program? Yes			No	67%	85%	87%	72%
 through a formal, church-sponsored program? Yes			Don't know	28%	10%	5%	18%
 through a formal, church-sponsored program? Yes		f	provided transportation to worship services for people with disabi	lities			
Yes43%46%46%43%No34%46%51%46%Don't know24%8%3%11%g. provided transportation to other church activities (youth group, women's circles, educational programs, etc.) for people with disabilities through a formal, church-sponsored program?+Yes29%31%38%32%No38%54%59%51%Don't know34%15%4%17%h. provided respite care for those who care for persons with disabilities through a formal, church-sponsored program?++Yes15%19%22%15%No44%59%75%64%Don't know41%22%3%20%i. used a special curriculum for persons with learning or developmental disabilities, Alzheimer's disease, etc.?+							+
No				43%	46%	46%	
Don't know24%8%3%11%g. provided transportation to other church activities (youth group, women's circles, educational programs, etc.) for people with disabilities through a formal, church-sponsored program?+Yes29%31%38%32%No38%54%59%51%Don't know34%15%4%17%h. provided respite care for those who care for persons with disabilities through a formal, church-sponsored program?++Yes15%19%22%15%No15%19%22%15%No44%59%75%64%Don't know41%22%3%20%i. used a special curriculum for persons with learning or developmental disabilities, Alzheimer's disease, etc.?+							
 circles, educational programs, etc.) for people with disabilities through a formal, church-sponsored program? Yes							
 circles, educational programs, etc.) for people with disabilities through a formal, church-sponsored program? Yes		a	provided transportation to other church activities (youth group, w	omon's			
a formal, church-sponsored program? + Yes		g.					
Yes29%31%38%32%No38%54%59%51%Don't know34%15%4%17%h. provided respite care for those who care for persons with disabilities through a formal, church-sponsored program?+Yes15%19%22%15%No44%59%75%64%Don't know41%22%3%20%i. used a special curriculum for persons with learning or developmental disabilities, Alzheimer's disease, etc.?+				ougn			+
No				29%	31%	38%	32%
Don't know34%15%4%17%h. provided respite care for those who care for persons with disabilities through a formal, church-sponsored program?+Yes15%19%22%15%No							
 h. provided respite care for those who care for persons with disabilities through a formal, church-sponsored program? Yes							
 through a formal, church-sponsored program? Yes					1070	1/0	1770
Yes15%19%22%15%No44%59%75%64%Don't know41%22%3%20%i. used a special curriculum for persons with learning or developmental disabilities, Alzheimer's disease, etc.?+		h.		ies			
No				1.50/	100/	220/	+
Don't know41%22%3%20%i. used a special curriculum for persons with learning or developmental disabilities, Alzheimer's disease, etc.?+							
i. used a special curriculum for persons with learning or developmental disabilities, Alzheimer's disease, etc.?							
developmental disabilities, Alzheimer's disease, etc.? +				41%	22%	3%	20%
		i.					
20/ $40/$ $20/$				-			+
			Yes		4%	6%	8%
No							
Don't know			Don't know	43%	24%	5%	22%

Note: Percentages may not add to 100 due to rounding

^{* =} less than 0.5%; rounds to zero

⁻ = zero (0.0); no cases in this category

n = number of respondents eligible to answer this question

^{+ =} nonresponses of 10% or more on this question (unless indicated, reported percentages for all questions omit nonresponses)

^{• =} percentages add to more than 100 because respondents could make more than one response

[[]vol.] = volunteered response

		Members	Elders	Pastors	Specialized Clergy
Q10.	Overall, how much of an impediment to the participation of persons	s with disabiliti	ies are:		
	a. your congregation's facilities?				+
	Very great impediment		2%	3%	4%
	Great impediment	5%	6%	6%	10%
	Some impediment		45%	51%	46%
	Not an impediment		43%	39%	36%
	Not sure		5%	1%	4%
	b. the attitudes and understanding of your congregation?				+
	Very great impediment		2%		1%
	Great impediment		3%	3%	3%
	Some impediment		17%	34%	34%
	Not an impediment		68%	57%	55%
	Not sure		11%	6%	7%
Q11.	 Please indicate to what extent you agree/disagree with the following <i>My congregation</i> a. has approached the issue of disabilities as ministry <i>to</i> persons w (charity), rather than as ministry <i>with</i> persons with disabilities (vith disabilities			+
	Strongly agree		3%	2%	3%
	Agree		18%	23%	22%
	Not sure		38%	31%	34%
	Disagree		32%	36%	30%
	Strongly disagree		8%	8%	12%
	Not applicable [vol.]		*		
	b. has done a good job of making the sanctuary accessible to perso		lition		1
	Strongly agree		34%	28%	+ 29%
	Agree		53%	20 <i>%</i> 57%	49%
	Not sure		5%	4%	9%
	Disagree		5% 7%	8%	11%
	Strongly disagree		1%	3%	3%
				570	370
	c. has done a good job of including persons with disabilities in wo			<i>C</i> 0/	+
	Strongly agree		7%	6%	10%
	Agree		23%	25%	22%
	Not sure		38%	24%	31%
	Disagree		28% 3%	40%	34%
	Strongly disagree Not applicable [vol.]		3%	4%	4%
	 d. has done a better job of making <i>facilities accessible to</i> persons than it has making <i>programs inclusive of</i> persons with disabilit 	with disabilitie		_	+
	Strongly agree		10%	8%	11%
	Agree		47%	53%	43%
	Not sure		25%	19%	24%
	Disagree		16%	17%	18%
	Strongly disagree		2%	2%	5%
	Not applicable [vol.]	*	*		

Note: Percentages may not add to 100 due to rounding

* = less than 0.5%; rounds to zero

⁻ = zero (0.0); no cases in this category

n = number of respondents eligible to answer this question

^{+ =} nonresponses of 10% or more on this question (unless indicated, reported percentages for all questions omit nonresponses)

^{• =} percentages add to more than 100 because respondents could make more than one response

[[]vol.] = volunteered response

	Member	rs Elders	Pastors	Specialized Clergy
Q11.	Please indicate to what extent you agree/disagree with the following statements	s:		
(Cont.)	e. Compared to 10 years ago, the Presbyterian Church (U.S.A.) is a stronger advocate for the inclusion of persons with disabilities in the church			
	*	9%	14%	+ 19%
	Strongly agree	9% 44%	14% 55%	19% 51%
	Agree	43%	27%	24%
	Disagree	3%	4%	4%
	Strongly disagree	1%	470 1%	4 % 1%
		170	170	170
	f. The national entities of the PC(USA) should be doing more to encourage congregations to be inclusive of persons with disabilities			+
	Strongly agree	10%	5%	15%
	Agree	46%	36%	41%
	Not sure	35%	43%	30%
	Disagree	7%	14%	12%
	Strongly disagree	1%	2%	3%
		_ / *	_ / *	- / -
Q12.	How important to you, personally, is full inclusion of persons with disabilities	in the church?		
	Very important	47%	57%	67%
	Generally important	42%	35%	28%
	Somewhat important	10%	8%	3%
	Not important	1%		2%
Q13.	To what extent are persons with disabilities included in the life of your congre	action?		
Q13.	To what extent are persons with disabilities included in the fire of your congres	gation		+
	Full extent	21%	15%	14%
	Great extent	38%	54%	38%
	Small extent	34%	28%	41%
	No extent	2%	1%	1%
	Not sure	<u> 6%</u>	2%	6%
		070	270	070
Q14.	To the extent persons with disabilities are <i>not</i> full participants in your congregation opinion, is each of the following factors?	ation, how resp	onsible, in	your
	a. the finances of the congregation +			+
	Large extent	12%	18%	15%
	Some extent	23%	26%	25%
	Some extent	23%	20% 22%	23%
	No extent	36%	32%	22%
	Not sure	30% 8%	32%	27% 11%
	Not sure	0 %0	3%	11%
	b. attitudes in the congregation toward persons with disabilities +			+
	Large extent	4%	3%	7%
	Some extent	15%	17%	16%
	Small extent	19%	31%	28%
	No extent	55%	45%	38%
	Not sure	7%	4%	11%

Note: Percentages may not add to 100 due to rounding

^{* =} less than 0.5%; rounds to zero

⁻ = zero (0.0); no cases in this category

n = number of respondents eligible to answer this question

^{+ =} nonresponses of 10% or more on this question (unless indicated, reported percentages for all questions omit nonresponses)

^{• =} percentages add to more than 100 because respondents could make more than one response

Q14. To the extent persons with disabilities are *not* full participants in your congregation, how responsible, in your (Cont.) opinion, is each of the following factors?

· 1					
с.	the age composition of the congregation	+			+
	Large extent	.7%	9%	10%	11%
	Some extent	18%	21%	23%	22%
	Small extent	16%	21%	23%	21%
	No extent	37%	42%	38%	36%
	Not sure	23%	7%	6%	10%
d.	the physical facilities of the congregations	+			+
	Large extent	10%	15%	18%	16%
	Some extent		26%	26%	31%
	Small extent		23%	26%	20%
	No extent	34%	31%	27%	26%
	Not sure	18%	5%	2%	7%
e.	lack of awareness on this issue	+			+
	Large extent	.7%	10%	8%	14%
	Some extent		27%	33%	28%
	Small extent		26%	32%	28%
	No extent		29%	23%	23%
	Not sure	25%	8%	4%	8%
f.	lack of leadership on this issue	+			+
	Large extent	.5%	11%	7%	14%
	Some extent		24%	33%	29%
	Small extent	20%	23%	29%	23%
	No extent	28%	33%	27%	26%
	Not sure		8%	4%	8%
g.	Presbyterian/Reformed theology	+	+		+
C	Large extent	.2%	1%	1%	2%
	Some extent		6%	2%	2%
	Small extent	.7%	6%	5%	8%
	No extent	36%	49%	80%	68%
	Not sure	51%	39%	12%	20%

Q15. Which one item from Q14 is *most* responsible for why persons with disabilities are not full participants in your congregation? Write the letter on the line: ______

		+	+	+	+
a.	the finances of the congregation	2%	14%	18%	13%
b.			5%	5%	11%
с.	the age composition of the congregation	3%	14%	14%	11%
	the physical facilities of the congregation		21%	24%	27%
	lack of awareness on this issue		28%	24%	25%
f.	lack of leadership on this issue	3%	15%	12%	13%
g.	Presbyterian/Reformed theology	1%	1%	1%	1%
ĥ.	Not sure [vol.]	2%	1%	1%	
i.	None [vol.]	2%	1%	1%	

* = less than 0.5%; rounds to zero

Note: Percentages may not add to 100 due to rounding

⁻ = zero (0.0); no cases in this category

n = number of respondents eligible to answer this question

^{+ =} nonresponses of 10% or more on this question (unless indicated, reported percentages for all questions omit nonresponses)

^{• =} percentages add to more than 100 because respondents could make more than one response

[[]vol.] = volunteered response

		Members	Elders	Pastors	Specialized Clergy
Q16.	To what extent would you say persons with disabilities are welcome	e as part of the	life of your	presbytery	?
	Full extent Great extent Small extent		35% 30% 8%	21% 48% 18%	22% 43% 22%
	No extent Not sure	*	27%	13%	1% 13%
Q17.	Should presbyteries require that their stated meetings				
	a. be held only in facilities accessible to persons with disabilities?				
	Yes No Not sure		68% 18% 14%	65% 23% 12%	73% 17% 9%
	b. be fully inclusive of the participation of persons with disabilitie	s?			
	Yes No Not sure	75% 5%	78% 6% 16%	74% 12% 14%	80% 10% 9%
Q18.	How familiar are you with each of the following publications, resource	rces, or policie	es?		
	a. <i>That All May Enter: Responding to People with Disability Concerns</i> , adopted by the 1977 General Assembly				
	Very familiar Familiar Not too familiar		1% 4% 14%	7% 28% 26%	14% 22% 27%
	Not at all familiar b. Different Members, One Body: Welcoming the Diversity of	8/%	81%	40%	37%
	Abilities in God's Family, a 1998 PC(USA) book Very familiar Familiar Not too familiar Not at all familiar		* 6% 12% 82%	3% 16% 32% 49%	8% 18% 29% 45%
	c. The provision of the PC(USA) <i>Book of Order</i> stating that "All governing bodies shall work to become more open and inclusiv and to correct patterns of discrimination on the basis of race, sex, age, marital condition, or disability" (G-9.0104)	e			
	Very familiar Familiar Not too familiar Not at all familiar		14% 40% 21% 25%	37% 47% 11% 5%	43% 42% 8% 7%
	 d. "Surprising Grace: People, Disabilities, Churches," a PC(USA) videotape on churches using the gifts of persons with disabilitie Very familiar Familiar	28 	1% 2% 11% 86%	2% 6% 26% 67%	5% 9% 25% 61%

Note: Percentages may not add to 100 due to rounding

^{* =} less than 0.5%; rounds to zero

⁻ = zero (0.0); no cases in this category

n = number of respondents eligible to answer this question

^{+ =} nonresponses of 10% or more on this question (unless indicated, reported percentages for all questions omit nonresponses)

^{• =} percentages add to more than 100 because respondents could make more than one response

			Members	Elders	S Pastors	pecialized Clergy
Q19.	Please use the space below for additional comments.	[Not tabulated	1]			

Response form:

Paper	88%	86%	83%	75%
Web	12%	14%	17%	25%

[vol.] = volunteered response

Note: Percentages may not add to 100 due to rounding

^{* =} less than 0.5%; rounds to zero

⁻ = zero (0.0); no cases in this category

n = number of respondents eligible to answer this question

^{+ =} nonresponses of 10% or more on this question (unless indicated, reported percentages for all questions omit nonresponses)

^{• =} percentages add to more than 100 because respondents could make more than one response

Published by: **RESEARCH SERVICES** A Ministry of the General Assembly Council Presbyterian Church (U.S.A.) 1-888-728-7228, extension 2040

Printed on recycled paper



PDS#02056-04283 \$10.00 per copy 1-800-524-2612 100 Witherspoon Street Louisville, KY 40202-1396

Disabilities Issues.rpt